

Networker Refund and Cancellation Policy

All sales are final: auto-renewal terms, how to cancel, and the no-refund policy

Effective Date: August 10, 2026

1. Scope

This policy explains how Networker subscriptions renew and how to cancel. Networker operates an all-sales-final policy: subscription fees are non-refundable except where the law requires otherwise. This policy is part of the Networker Terms of Service. Prices, plan limits, and features shown in the product and at checkout control if they differ from any summary here.

Payments are processed by Stripe. Networker does not receive or store your full card number.

2. Plans and Prices

Networker offers a Free plan and two paid plans. Pro is twenty-five United States dollars per month. Max is thirty-five United States dollars per month. Applicable taxes are added where required.

Paid plans are billed monthly in advance. Plan capacity resets on a monthly cycle tied to your sign-up date, and unused capacity does not roll over.

Where a promotional code or free trial is offered, the length of the trial, the price that applies afterwards, and the date the first charge will be made are shown before you confirm. Section 4 sets out the trial terms in full.

3. Automatic Renewal

Paid subscriptions renew automatically. Unless you cancel before the end of the current billing period, your subscription renews for another month and the payment method on file is charged the then-current price, plus tax, on the renewal date.

If a free trial is offered, it converts to a paid subscription at the end of the trial period and your payment method is charged at that point unless you cancel before the trial ends. Section 4 sets out the trial terms in full.

You may cancel at any time. There is no cancellation fee and no minimum term.

We will notify you in advance of any price increase that would apply to your subscription, and you may cancel before it takes effect.

The auto-renewal terms, the price, and the renewal date are shown at checkout before you confirm, and this policy stays published at trynetworker.com so you can retrieve the cancellation terms at any time. Networker is governed by California law, and we apply California's automatic renewal protections to every subscriber regardless of where you live.

4. Free Trials

A free trial is offered only with a valid promotional code entered at checkout, and only on the Pro and Max plans. The Free plan has no trial because it is already free, and no trial starts unless you enter a code.

The trial runs for three, five or ten days, depending on the promotional code you enter. It begins when you complete checkout and ends on the trial end date, which is shown to you at checkout, alongside the number of days, before you confirm.

A payment method is required to start the trial. Nothing is charged while the trial is running.

The trial is not a separate product: it is the opening days of the paid plan you selected, and it gives you that plan's features, with sending capped at ten emails per day during the trial period. The cap lifts when the trial converts to a paid subscription.

On the trial end date the trial converts automatically to a paid monthly subscription and the payment method you entered is charged the then-current price of the plan you selected, plus applicable taxes. As of the effective date of this policy that is twenty-five United States dollars per month for Pro and thirty-five United States dollars per month for Max. From that first charge the subscription renews monthly under Section 3 until you cancel.

You will not be asked to confirm the conversion again. The charge happens automatically on the trial end date unless you have cancelled before then. This is stated at checkout, alongside the trial length and the date of the first charge, before you confirm.

You may cancel at any time during the trial, by the methods in Section 5. Cancel before the trial ends and you are not charged at all; you keep trial access until the trial end date, and the account then moves to the Free plan. There is no fee for cancelling during a trial.

While a trial is running, Networker shows the number of days remaining in the account, and notifies you when three days remain and again on the final day. Those reminders are a courtesy. Missing one does not change the conversion date, and it is your responsibility to cancel before the trial ends if you do not want to be charged.

Each account is eligible for one free trial, ever. Cancelling a trial and signing up again does not grant a second trial, and a promotional code entered on a second subscription is rejected.

Once the trial converts and the first charge is made, that charge is subject to Section 6: it is a payment in advance for a month of service, and it is not refunded because the trial was forgotten, because the plan went unused, or because you cancel the day after the charge. If you cancel after the charge, you keep paid access for the month you paid for and are not charged again.

Networker may change or withdraw trial offers at any time. A change never affects a trial that has already started: the terms shown to you at checkout govern your trial.

5. How to Cancel

Cancel from your Networker account settings, or from the Stripe billing portal linked there. Because you signed up online, you can cancel online in the same place, without calling anyone, without a chat, and without leaving the account area. Cancellation takes effect at the end of the current paid period. No further charges are made after that. During a free trial, cancelling takes effect at the end of the trial and no charge is made at all.

You keep paid features until the end of the period you have already paid for. After that, the account moves to the Free plan; your workspace, contacts, and history remain unless you delete the account.

If you cannot reach the cancellation controls for any reason, email support@trynetworker.com from the address on the account and ask to cancel. A cancellation request received by email is effective on the date we receive it, and we will not require you to complete any other step, speak to anyone, or listen to a retention offer first.

Deleting your Networker account does not by itself cancel billing. Cancel the subscription as well, or ask us to cancel it for you.

6. No Refunds

All sales are final. Subscription fees are charged in advance and are non-refundable. Networker does not provide refunds, credits, or prorated amounts for partial billing periods, unused capacity, unused drafts, downgrades, periods after a cancellation takes effect, forgotten renewals, or accounts that are simply not used.

Cancelling stops future renewals. It does not refund a charge that has already been made, and it does not shorten the period you have already paid for. Because you keep full access until the end of that period, you receive the service you were charged for.

Accounts suspended or terminated for violating the Terms of Service or the Acceptable Use Policy are not refunded.

The Free plan exists so that you can evaluate Networker at no cost before paying. Plan prices, limits, and features are shown at checkout before you confirm, and you are charged only after you confirm.

Duplicate or unauthorized charges are not refunds. If your payment method was charged twice for the same billing period, charged after a valid cancellation, or charged without your authorization, that is a billing error rather than a refund request. Email support@trynetworker.com with the charge date and amount and we will correct it. We aim to respond within five business days, and corrections are returned to the original payment method through Stripe.

Nothing in this policy limits refund or cancellation rights you have under applicable law. Consumers in the European Union, the United Kingdom, and other jurisdictions with statutory withdrawal or cooling-off rights, and residents of United States states with automatic renewal laws, keep those rights in full, and we will honor them even though this policy otherwise says that all sales are final.

7. Failed Payments and Disputes

If a payment fails, we may retry it, suspend paid features, downgrade the account, or terminate paid access after reasonable notice where notice is required by law. Keep your billing details current.

If you believe a charge is wrong, contact us before opening a dispute with your bank. We would rather correct a billing error directly and usually can do so faster. Opening a chargeback against a valid charge is a breach of these terms and may result in the account being suspended or terminated while the dispute is resolved.

8. Contact

Billing questions, cancellation requests, and reports of a billing error: support@trynetworker.com. Please write from the email address on the account so we can identify it.